

Iowa Department of Human Services
CHILD CARE CENTER COMPLAINT

Name of Center: Sunshine 'N Rainbows		Enrollment: 63	License ID: 4169000006
Street: 1201 Highland Ave	City: Red Oak	IA Zip Code: 51566	County: Montgomery
Mailing Address: 1201 Highland Ave			
Mailing City: Red Oak	IA	Zip Code: 51566	
Director's Name: Tammy McFarland		Center Phone Number: 712-623-2285	
On-Site Supervisors: Andrea Weston		E-Mail Address: tammy@sunshinenrainbows.com	

Date of Complaint: 8/23/2013

Date of Visit: 9/12/2013

☐ Scheduled ☒ Unannounced ☐ NA

☐ Non-Compliance with Regulations Found ☒ Compliance with Regulations Found ☐ NA

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[] **PROVISIONAL** license from _____ to _____

[] SUSPENSION of License

[] **REVOCATION of License**

Summary of Complaint:

Informant reported that the director Tammy McFarland picked up a three year old child by the arm and the child's feet were dangling off the ground. No injuries were reported.

Licensing Rules Relevant to the Complaint:

109.12(2) Discipline does not allow -- corporal punishment; punishment that causes humiliation, fear, pain or discomfort; locking children in an area or using mechanical restraints; associating with illness, toilet training, food or rest; or the use of verbal abuse, threats, or derogatory remarks about a child's family.

Inspection Findings:

I made an unannounced visit to the center on 9-12-13 to discuss the complaint. When I arrived Tammy McFarland wasn't there. I talked with her on the phone and waited for her to return to the center. I also talked with another staff person named Kelly.

Tammy reported that there was a new child at the center who was having behavior problems, she said the child kept running and screaming and tried to run out the front door of the center. The child refused to do daily activities and would not comply with the daily routine and would just drop to the ground. Tammy said she worked one on one with the child and she did have to pick the child up and had assistance from another staff. Tammy discharged the child from the program after only attending the center for a couple of days due to her behaviors. Tammy said the child's mother was upset because her child was discharged from the program.

I talked with Kelly and she reported that the child in question was defiant and refused to participate in the program and would try to run away. She helped Tammy pick up the child. Kelly felt that Tammy handled the situation appropriately.

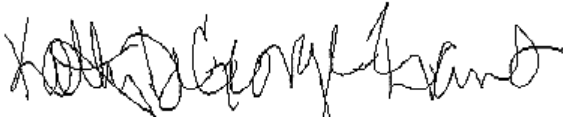
Special Notes and Action Required:

I would recommend that you utilize incident reports for situations that are serious to severe behavior problems. Make sure your discipline policy is up to date and that it includes procedures that are taken such as meeting with the parents regarding the specific issue.

Consultant's Signature:

Date:

10/14/2013

A handwritten signature in black ink, appearing to read "Holly D. George". The signature is written in a cursive, flowing style with some loops and flourishes.